



# SKINCEUTICALS

ADVANCED SKINCARE BACKED BY SCIENCE

## QUALITY CHARTER

### OUR PROMISE

At SkinCeuticals our mission is to improve skin health. Dedicated to this purpose, we make one simple promise – to provide advanced skincare backed by science. Our high potency skincare products are manufactured in state-of-the-art facilities that specialize in the production of physician and professional skincare formulations. Adhering to stringent quality control standards, these facilities are recognized for exceeding industry benchmarks in quality product manufacturing.

### FORMULATION QUALITY

SkinCeuticals research teams are the pioneers of cosmeceutical products that deliver scientifically proven results in skin. Formulating with high concentrations of pure active ingredients, our R&D has accomplished major breakthroughs in stabilizing active ingredients, like vitamin C, in cosmetically elegant formulations. With our commitment to advanced efficacy, and following the vitamin C Duke University patent parameters, SkinCeuticals formulates its antioxidant serums exclusively with pure L-ascorbic acid. Our founding science has proven that vitamin C derivatives, while inherently more stable and easier to formulate, lack the same proven benefit in skin. Due to its outstanding antioxidant capabilities, it is common for L-ascorbic acid to darken with time, but it will remain effective. This may also be true for other high potency professional formulas where the purity and concentration of actives may cause formulation aspects to evolve over time.

### OUR COMMITMENT

While we are meticulous in the transportation and storage of our products, occasionally unexpected events cause our products to be exposed to extreme conditions such as heat or sun. In these rare cases the stability of our products, especially those containing pure vitamin C, may be affected leading to unintended packaging complications such as leakage. While these products are safe and efficacious for consumer use we recognize that it is inconvenient for your patient/consumer. Should you or one of your patients experience any quality concerns, our customer service or account executive teams will be happy to assist you. In order to ensure product authenticity, SkinCeuticals products should always be purchased through an authorized outlet. Please visit [www.skinceuticals.com/authorized](http://www.skinceuticals.com/authorized) for a complete list of authorized retailers.